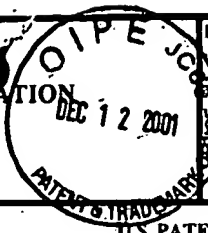


**INFORMATION DISCLOSURE CITATION**  
(Use several sheets if necessary)



Docket Number (Optional)  
**BS01-066**

Application Number  
**09/923,320**

Applicant(s)  
**H. SIMPSON**

Filing Date  
**August 8, 2001**

Group Art Unit  
**2154**

**U.S. PATENT DOCUMENTS**

*EXAMINER INITIAL	REF	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

**RECEIVED**

**DEC 14 2001**

**Technology Center 2100**

**FOREIGN PATENT DOCUMENTS**

	REF	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	Translation	
							YES	NO

**OTHER DOCUMENTS** (Including Author, Title, Date, Pertinent Pages, Etc.)

<b>NM</b>		"Attention! CC" (www.attentionsoftware.com).	no date nm
<b>NM</b>		"Microsoft .net My Services" (www.microsoft.com/MYSERVICES/alerts).	no date nm

EXAMINER

*M. Mard*

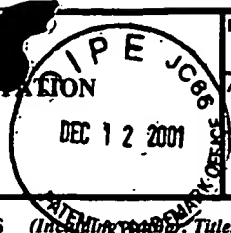
DATE CONSIDERED

*1-18-05*

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

# INFORMATION DISCLOSURE CITATION

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Docket Number (Optional)

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Group Art Unit

2152 2154

\*EXAMINER  
INITIAL

OTHER DOCUMENTS

(Including Title, Date, Pertinent Pages, Etc.)

"About Notify Technology" (www.notifycorp.com).

no date (NM)

"Stay Connected: Never miss a Call" (www.ureach.com/home/benefits.htm).

no date (NM)

"Message Notification" (www.ureach.com/templates/help/msgnotify.htm).

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no date (NM)

DEC 14 2001

"Reminders" (www.ureach.com/templates/help/callhlp.htm).

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no date (NM)

Description of AOL Instant Messenger 4.3 (aim.aol.com).

no date (NM)

"How Email Works" by Marshall Brain (www.howstuffworks.com/email.htm).

no date (NM)

"How Instant Messaging Works" by Jeff Tyson (howstuffworks.lycos.com/instant-messaging.htm).

no date (NM)

"Instant Messaging" (whatis.techtarget.com).

no date (NM)

"Internet Relay Chat" (whatis.techtarget.com).

no date (NM)

"ICQ" (whatis.techtarget.com).

no date (NM)

"Chat Room" (whatis.techtarget.com).

no date (NM)

"E-Mail and the Transformation of Business" by John W. Hammon, Entelagent Software, Inc.

no date (NM)

EXAMINER

J. M. Mat

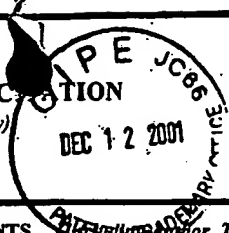
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\*EXAMINER  
INITIAL

OTHER DOCUMENTS

(Indicate Author, Title, Date, Pertinent Pages, Etc.)

"What's next for Instant Messaging" by Michael Learmonth (www.cnn.com).

no date (nm)

"Instant Messages" by Tom Weber (www.averick.com).

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A brief description of Email Notify (www.cyrosoft.com/cyrosoft/products/emailnotify-d.shtml).

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"How it Works: Instant Messaging" by Michael Gowan (www.cnn.com).

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"Understanding Internet Mail" by Richard Rocaberte, January 1999.

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"Customer Service" (www1.jcpenny.com).

no date (nm)

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*N. M. D.*

DATE CONSIDERED

1-18-05

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